How to re-upload a Tegrity 2.0 recording
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Source: Tegrity Support Files

The recorded Tegrity lectures will be in the following location on the recording PC computer:

- On XP systems: C:\Documents and Settings\All Users\Application Data\Tegrity\recordings
- On Vista System: C:\ProgramData\Tegrity\recordings

In order to add an existing recording to the Tegrity upload queue, perform the following steps on the computer on which the recording was captured:

1. Open Windows Explorer and go to C:\Program Files\Tegrity\Recorder folder
2. Locate a file named SUPPORTPPQ.exe. Double click on it.
3. In the “Session Folder” field, enter (or browse and select) the folder location that contains the recording that you want to re-upload is located at. For example, If the recording name was “My Monday Recording” the folder location on an XP system should be: C:\Documents and Settings\All Users\Application Data\Tegrity\recordings\My Monday Recording
4. Select the "Force Re-Upload" checkbox.
5. Keep the "Use settings from preferences" checkbox selected.
6. Click on the Add button.
7. Repeat steps 3 thru 6 for each additional recording that you want to re-upload.
8. Once all of the recordings are added to the upload queue, close the SupportPPQ.exe window.

In order to check whether the sessions were added to the upload queue, right click on the Tegrity icon located on your task bar and select check upload queue. The sessions should be located there.

Note: Only recordings captured on a PC can be re-uploaded. Currently, there is no method to re-upload recordings captured on a Mac. If you need to re-upload a recording captured on a Mac, please contact Tegrity Customer Support.